

Welcome to Centers for Gastroenterology

Infusion room!!!

Thank you for choosing Centers for Gastroenterology for your care. Please review the following information to help us provide the best possible care.

*Plan to **arrive on time** for your scheduled appointment. If you arrive early for your infusion you may have to wait until the staff is able to safely accommodate you back in the infusion room. **If you are running late, please contact the infusion room directly at 970-619-6274 to update the nurses.** Every attempt will be made to accommodate your infusion at a later time, but, it is possible your appointment will need to be rescheduled for another date and time.

***HYDRATE, HYDRATE, HYDRATE!!!** It is important that you come to your infusion well hydrated to allow for easier IV placement and to minimize side effects. Please double your fluid intake to 2 days prior to your scheduled infusion (at least 6-8 glasses of liquid daily). **Avoid diuretics, such as caffeine (soda, coffee, tea) that can cause fluid loss.**

***Please report any upcoming travel plans** as soon as possible so we may address any scheduling changes. Depending on your insurance, **you may not be able to receive an infusion early to accommodate your travel plans.**

*The **length of time for your infusion may vary.** The nurses in the infusion room can give you an estimated duration of your infusion once you arrive. **Please feel free to bring food (e.g. breakfast, lunch, snack, as there is no cafeteria in the Skyline Banner Medical Pavilion) and/or an entertainment device (with headphones) to occupy your time. The infusion room does have free Wi-Fi available.** If you choose to bring a friend or family member to your infusion we will certainly try to accommodate them sitting back with you during the infusion. Please understand that if the infusion room becomes too full with patients and family, we will need to have visitors wait in the designated front waiting area until your infusion is complete. Please keep in mind the infusion area **does not** have private rooms, so any conversation with guests should be kept at a sound level courteous to others. Also, if friends/family are sick with a cold, flu or are febrile, will not be allowed into the treatment room.

***Please plan to dress in layers** as the infusion can make you feel cold. We are able to provide blankets, but please feel free to bring on from home if you like.

***Insurance changes need to be reported immediately** in order to avoid any disruption in therapy. Please contact us at 970-619-6274 to provide this information. We will need to obtain a new authorization from your insurance prior to your next scheduled infusion. This authorization process can take up to 30 days.

*If you are receiving either a Remicade, Stelara, Entyvio infusion or Cimzia, Stelara injection:

***Call our office as soon as possible to report any infection or antibiotic use that has occurred 1 week prior to your scheduled infusion.** Examples of infection include sinus or urinary tract infections, pneumonia, shingles, skin or tooth abscesses, etc. Depending on the infection, we may need to postpone your infusion. **You must be without fever for 48 hours prior to your scheduled infusion.**

***Call our office as soon as possible to report any scheduled surgeries or invasive dental work.** These may require us to postpone therapy until you have been cleared by your oral surgeon/surgeon. Most surgeons will require you to be two weeks post op prior to being cleared for your infusion.

Please feel free to contact the infusion department directly at 970-619-6274 with any questions or concerns. We are here Monday through Friday from 8:00am until 4:30pm. If your reach the voicemail at the infusion center, you may leave a message and we will return your call as soon as possible. If it is after 4:30pm, we will call you back the next business day.

Our goal is to provide you with excellent care and comfort during your infusion therapy. Thank you again for allowing us to provide your care!!